



Llinell Gymorth Live Fear
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Cymorth i Ferched Cymru
Welsh Women's Aid
Rhoi Merched a Phlant yn Gyntaf
Putting Women & Children First

Data Protection Privacy Notice – Complaints

Some of the information submitted as part of this complaint is personal data under the UK GDPR 2021 and Data Protection Act 2018.

The information you provide will be stored securely in line with the Welsh Women's Aid (WWA) Confidentiality Data Protection and Sharing Information policy. For a copy of the WWA Privacy statement please visit our website: <https://welshwomensaid.org.uk/privacy/>.

Your data will be collected to process and respond to your complaint logged with Welsh Women's Aid. It will also be used to review practices, policies and will be included in internal reports.

By submitting a complaint, you are consenting to us collecting your data.

Once your complaint is resolved we will hold the details on file until the end of the following financial year, following which any identifying details (e.g. contact details or your name) will be removed and the information you provide will be stored anonymously for reporting, monitoring and evaluation purposes for a period of up to six years, after which the anonymous data will be deleted.

Please note that the anonymous statistical data will be retained for legitimate interests (e.g. reports) so cannot be forgotten.

If you have any questions about how the data is held or you wish to request the removal of your personal data, please contact us via dataprotection@welshwomensaid.org.uk.

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Llywodraeth Cymru
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